

FY2020-21
Year-End Results

Quality Matters

KidsAbility places the highest priority on the safety of our clients, staff and volunteers.

Quality ✨ Safety ✨ Accountability

We made a difference in the lives of 8,889 children.



Celebrating what we accomplished this year:

- Successfully implemented virtual care and were able to offer in-person, virtual, and phone visits during the pandemic.
- Created a hybrid service model.
- Therapists continued to meet provincial clinical standards of care.
- Developed new COVID safety processes.
- Grew our School Based Rehab Services.
- Revamped our measures of effectiveness.
- Expanded our Purchased Services.

Our focus for this year:

- Continuing to build the culture of KidsAbility on principals of diversity and inclusion.
- Expanding our fee for service programming.
- Reducing the wait time for our services.
- Finding ways to decrease our No Shows.
- Enhancing ways to provide virtual care.

