

**Communication**

We will communicate with people with disabilities in ways that take into account their disability. This means that we will strive to communicate effectively with persons with disabilities to facilitate their request of, use of, receipt of and feedback about our facilities and services.

**Feedback Process**

Customers who wish to provide feedback to KidsAbility on the way we provide our services to people with disabilities can submit:

- By Email
- In print
- Verbally
- electronically

KidsAbility will carefully consider all feedback received.