



### **Service Animals**

KidsAbility welcomes people with disabilities and their service animals. Service animals are specially trained to perform tasks for people with disabilities and are not considered pets. Persons with disabilities may bring their service animal with them to parts of our premises that are open to the public, unless otherwise excluded by law (where food is being prepared). For reasons of safety as well as infection prevention and control, the service animal must remain with the owner at all times. On rare occasions when a manager may determine that a situation would require the separation of the individual and their service animal, the manager will endeavour to discuss the circumstances with the individual in advance, and always suggest appropriate alternatives for assistance.

KA has the right to request proof that the animal is a service animal required for the individual's disability. This proof should be in the form of a letter, signed by a physician or nurse, simply verifying the need of a service animal for the person and not inclusive of an outline of the person's disability or the purposes of the animal.