

Your child has been referred to the Seating and Mobility Service at KidsAbility. This service provides assessment and prescription of mobility and positioning devices to assist with alignment, mobility and function. This may also include modifications to current equipment. You will be scheduled as soon as an appointment becomes available.

During your first visit, the occupational therapist will assess your child's physical abilities and needs, determine your caregiver goals, and put a plan into place. This may mean a follow-up appointment to explore new equipment, a referral for an orthopaedic consultation, modification to your child's current seating and mobility system or recommendations for such modifications to occur in the future.

Please be aware that clinics run on specific days as the clinic requires the coordination of vendors and therapists between the Waterloo, Cambridge and Guelph sites.

When you receive a phone call to schedule your first appointment, you will be asked to select the vendor who you wish to have involved in your equipment assessment. Any equipment recommended in clinic and funded by the Assistive Devices Program (ADP) **MUST** be purchased through this A.D.P. vendor. A list of A.D.P. registered vendors for Waterloo Region and Wellington County is enclosed. Please ensure you select your vendor carefully. A list of potential questions to ask a vendor when making your selection is enclosed. The Ministry of Health requires A.D.P. authorizers registered with the Assistive Devices Program to provide the enclosed "Applicant Information Sheet". It is very important for you to review this document.

Information regarding the process that occurs during a seating and mobility assessment is also enclosed. If you have any questions regarding this process, please call the client service assistant at 1-888-372-2259 or 519-886-8886, Ext. 1373.

Sincerely,

Jennifer Tang Client Services Assistant Specialized Services



## Our Mission:

KidsAbility™ empowers children and youth with special needs to realize their full potential.

## Our Vision:

Potential Realized.

# We Value:

#### Inclusion

The uniqueness of each child and youth and the right to realize their full potential: helping all to have a sense of belonging within our organization and in the broader community.

#### Respect

An inclusive and empowering relationship with families and the wisdom they provide: an appreciation for the value and dignity of others.

#### Collaboration

The power of working together with families, staff, partners, donors and funders: finding a common purpose, commitment and mutual respect.

#### Integrity

A culture of professionalism, knowledge and accountability and a practice of resilient determination in all that we do. A consistent commitment to openness, honesty, mutual respect and shared success.

#### Accountability

A willingness to take responsibility, to demonstrate value and to do our best work in pursuit of our goals.

If you wish to refer yourself or a child for service, volunteer, or find out more information, please contact us at:

519-886-8886



1-888-372-2259

Cambridge 887 Langs Drive

Fergus 160 St. David Street

# Guelph

503 Imperial Rd. N., Unit 7

Kitchener 65 Hanson Avenue

Waterloo 500 Hallmark Drive









Seating and Mobility Services

# What is the Seating & Mobility Service?

Imagine not having a way to get to the playground, go to a friend's house, or go shopping at the mall. What if you had difficulty sitting up by yourself or could not sit for very long without discomfort or pain? How would you watch the school play or do your homework?

Seating and Mobility Services can offer ways to get around and participate in home, school and community activities.

#### Some ways are:

- Specialized strollers
- Manual wheelchairs
- Power wheelchairs
- Seating to support the client's body and make him/her comfortable

# Where is the Seating & Mobility Clinic?

 The clinic occurs at KidsAbility Centre for Child Development in Waterloo, Cambridge and Guelph.

### Who participates in the Clinic?

The Seating & Mobility team includes:

- the client, parent and/or caregiver,
- referring and/or community occupational therapist,
- · Seating Clinic occupational therapist,
- the vendor of your choice,
- anyone else of the parent's choosing.

#### What Services are offered?

Seating and Mobility services:

- provides an individualized service plan to each client and his/her family.
- provides assessment to determine the client's needs and make recommendations for appropriate equipment to meet those needs (Exceptions: car seats, walkers, crutches, standers—addressed by client's primary PT/OT).
- It may take several appointments to determine the most appropriate equipment, possibly including equipment trials.
- Provides adjustments to current mobility equipment related to growth or change in functional status.
- Identifies the need for consultation by an orthopaedic surgeon.
- Assists to ensure funding is in place before equipment is ordered. The client/family is responsible for placing the order with the vendor.
- Participate in dispensing and set up of equipment.
- Connects with family to ensure equipment goals have been met after equipment is dispensed.

#### **Maintenance**

 It is the client's/family's responsibility to make arrangements with the vendor for equipment maintenance and repair work.

#### Who can be referred?

New referrals must be made by an occupational therapist or physiotherapist. They can refer anyone up to high school exit or 21 years of age, whichever comes first who resides in the Region of Waterloo or Wellington County. All new referrals (never seen before by KidsAbility) for any location are made by contacting Centralized Intake at 519-886-8886, Ext. **1214** or 1-888-372-2259, Ext. **1214**.

After a child has been seen in the clinic and been discharged, future referrals can be initiated by the parent or legal guardian until the client is exiting high school or age 21, whichever comes first.

#### Is there a cost involved?

- No fee is charged for services provided.
   However, there is a cost associated with all mobility and seating systems that are purchased.
- The Assistive Devices Program (ADP), through the Ministry of Health, may provide funding for a portion of the cost of eligible equipment. The occupational therapist will help in the completion of the necessary forms.
- More information about the ADP is available on this website—www.health.gov.on.ca/ english/public/program/adp
- Costs not covered by ADP must be paid by the client or may be paid by private extended health insurance, Assistance for Children with Severe Disabilities (ACSD), Easter Seals Society, Muscular Dystrophy Association, etc. The clinic therapist will provide letters of support, upon request.



# A.D.P. Vendors for Waterloo Region and Wellington Country for Mobility Aids

Mobility in Motion	1710 Bishop St. N Unit 7 Cambridge	N1T 1T2	519-623-9930
Mobility in Motion	51 Woodlawn Rd West Guelph	N1H 1G8	519-824-7789
Motion Kitchener	1362 Victoria St. N Kitchener	N2B 3E2	519-885-3160
National Home Health Care	148 Weber St. E Kitchener	N2H 1C9	519-578-3188
Ontario Home Health	116-1515 King St. E Cambridge	N3H 3R6	519-624-7587
Ontario Home Health	66 Delhi Street Guelph	N1E 4J7	519-821-9519
Preston Medical Pharmacy (Adults Only)	125 Waterloo Street South Cambridge	N3H 1N3	519-653-1994
Silver Cross (Adults Only)	C-569 Lancaster St W Kitchener	N2K 3M9	519-513-2429
Wilder Medical Home Care Centre	85 Northland Road Waterloo	N2V 1Y8	519-888-0618



#### What You May Want To Ask:

- Do you work with many children/young adults? For example, how often are you at KidsAbility working with the therapists, Seating & Mobility Clinic or Augmentative Communication Services?
- How frequently do you sell products related to this age group?
   How have you ensured safe use of these products? What training/set-up is available?
- What is your knowledge/experience with "this particular" product my child needs? What kind of warranty comes with your equipment?
- Have you done custom work on children's equipment before? (if custom modifications are needed). How many times? Do you have access to welding and sewing services if necessary?
- Are you a registered vendor with the Assistive Devices Program (ADP)?
- Are you able to visit my home to service the equipment? Is there a cost involved? In what period of time will you respond to emergency calls? Do you have a local supplier for parts? Is there any loaner equipment available if I need to wait for repairs?

This checklist is to help assist families in the decision-making process of choosing a vendor for any piece of equipment (e.g., bathroom equipment, wheelchairs, or communication aids).



